U.S. Consumer Product Safety Commission – Fast Track Recall with Health Canada

Release Date: April 28, 2022 Release Number: 22-127

Generac Power Systems Recalls Generac and DR Power Electric Start Pressure Washers Due to Carbon Monoxide Hazard

Recall Summary

Name of Product: Electric Start Pressure Washers

Hazard: The electronic start/stop button on the pressure washer can malfunction and self-start, posing a risk of carbon monoxide poisoning if the unit is in a confined space.

Remedy: Repair

Consumers should immediately stop using the recalled pressure washer unless they have removed the rechargeable battery, and contact Generac to arrange to have an authorized dealer replace the start/stop switch on the pressure washer free of charge. The pressure washer can continue to be used with the battery removed but using the pull-start option to start the unit. Generac is contacting known consumers directly to provide more details about the repair.

Consumer Contact:

Generac Power Systems toll-free at 855-625-2933 from 8 a.m. to 5 p.m. CT Monday through Friday, or online at <u>www.generac.com</u> and click on "Important Recall Information" located at the bottom of the page or go to <u>http://www.generac.com/estartpressurewasher</u> for more information.

Recall Details

Units: About 53,000 (In addition, 1,750 were sold in Canada)

Description:

This recall involves Generac and DR Power brand electric start pressure washers with model numbers DPW3100DEN, DPW3101DEN, DPW3102DEN, G0071320, G0071321, G0071430 and G0071431. The electric start pressure washers have an electric start/stop button for the unit's gasoline-powered engines, as well as a rechargeable battery used to power the button. The model and serial numbers are printed on a label located on the product's frame. Consumers can check specific unit type, model number and serial number location information at

Recalled Pressure Washers	Model Number	Serial Number Range
DR Pressure Washer PRO 3100	DPW3100DEN	3003024185-3004600505
DR Pressure Washer PRO 3100	DPW3101DEN	3003074891-3004603299
DR Pressure Washer PRO 3100	DPW3102DEN	3006177112-3008763507
3125 CON GAS PW ES CARB EPA3	G0071320	3002690991-3005933713
3125 CON GAS PW ES CARB EPA3	G0071321	3003692980-3009910753
3125 CON GAS PW ES SPEEDWASH CARB EPA3	G0071430	3002778837-3005933361
3125 CON GAS PW ES SPEEDWASH CARB EPA3	G0071431	3006132052-3006132052

Incidents/Injuries: The firm has received nine reports of the pressure washers self-starting and operating without being connected to a water supply. No injuries or property damage have been reported.

Sold At: Major home improvement and hardware stores nationwide and online, including Ace Hardware, Amazon, City Electric Supply, Costco, Do It Best, eBay, Essendant, Fastenal, Home Depot, Lowe's Stores, Menard's, Orgill, Power Equipment Direct, Ravitsky Bros., Tractor Supply, True Value and Walmart from February 2018 through February 2022 for between \$450 and \$650.

Manufacturer: Generac Power Systems Inc. (Electric Start Pressure Washer), of Waukesha, Wisconsin

Manufactured in: United States

Note:

Health Canada's press release is available at: <u>https://recalls-rappels.canada.ca/en/alert-recall/dr-power-brand-generac-brand-electric-start-pressure-washers-recalled-due-carbon</u>

Photos



Recalled 3125 CON GAS PW ES SPEEDWASH CARB EPA3 Pressure Washer



Recalled DR Pressure Washer PRO 3100



Recalled Generac Electric Start Pressure Washers label location



Recalled Generac Electric Start Pressure Washers label



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.