



United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

DR Power Equipment Recalls DR Power Chipper Shredders Due to Laceration Hazard



CS3 Recalled DR PRO XL501 Chipper Shredder (drive side view)



Name of Product:

DR Power Chipper Shredders

Hazard:

Pieces of metal can come loose from inside the shredder's housing and be ejected, posing a laceration hazard. Also, the hopper can become detached from the shredder, posing a laceration hazard.

Remedy:

Refund

Repair

Recall Date:

September 21, 2023

Units:

About 5,900 (In addition, about 90 were sold in Canada)

Consumer Contact

DR Power at 800-550-4845 from 8:30 a.m. to 5 p.m. ET Monday through Friday, email at recall@DRPower.com or online at <http://lvtbrc.com/> or www.drpower.com and click on “Product Recalls” at the bottom of the page for more information.

Recall Details

In Conjunction With:



Description:

This recall involves DR Power Equipment Chipper Shredders with model numbers CS35050BEN, CS35050BENR, CS35050BENS, CS35150BEN, CS35150BENR, CS35150BENS, CS35150DEN, CS45040DMN, CS45040DEN, CS45040DENR, CS45040DMNR, CS43030DMN and CS43030DMNR. For model numbers beginning CS3, the model number is on the side of the unit. For model numbers beginning CS4, the model and serial numbers are printed on a white label located on the base of the machine to the left of the engine manual start handle. The chippers were sold in orange and black with a funnel at the top to shred brush.

Remedy:

Consumers should immediately stop using the recalled chipper shredders and contact DR Power Equipment to receive a full refund or a free repair including shipping.

Incidents/Injuries:

The firm has received 79 reports of parts coming loose inside the housing of the chipper shredder or pieces of metal ejecting, including two reports of injuries. The firm has received three reports of hoppers unexpectedly detaching from the chipper shredder, including one minor abrasion injury.

Sold At:

Authorized DR Power Equipment dealers nationwide and online at drpower.com. Model numbers beginning with CS3 were sold September 2019 through August 2023 for between \$3,000 and \$3,800. Model numbers beginning with CS4 were sold August 2022 through July 2023 for between \$945 and \$1,500.

Manufacturer(s):

Generac Power Systems Inc., of Waukesha, Wisconsin

Distributor(s):

DR Power Equipment, of South Burlington, Vermont

Manufactured In:

United States

Recall number:

23-291

Fast Track Recall

Note: Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy request, please use this form and explain the situation to CPSC.